LOWER SUNDAYS RIVER WATER USER ASSOCIATION
LAER SONDAGSRIVIER WATERGEBRUIKERSVERENIGING

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27th November 2026

NOTICE 16/2026

MEMO

To: All Water Users

Subject*: Summer season reminders*

As the summer season gets under way and demand for water picks up, here are a few friendly reminders to keep in mind. Following them helps everyone get a fair and reliable supply.

1. **Check your water when it arrives**

   Please confirm that you have received the water you ordered. If the supply is too much, too little or otherwise not as expected, report it to the Water Control Officer for the area **during your scheduled water turn**. Reports made after the turn has ended cannot be dealt with, because without a calibrated flow meter reading, we have no reliable way to verify what was delivered.

2. **Changing your water order**

   If your water needs change, please let your Water Control Officer know **at least 24 hours before your property's leading turn starts**.

   If we cannot make other arrangements, you will still need to take the water as originally ordered.

3. **If you cannot take your water**

   If you are not ready for your water and did not give notice in time, you must arrange for another irrigator to take it. The water will still be charged to you, as the irrigator who requested it.

   Why this matters: Incorrect ordering, or not alerting your Water Control Officer to a change, causes large losses for the whole system and all its users. Water that has been ordered is deducted from your allowable quota, whether it is taken into storage by the user or discarded at the system rejects.

4. Please do not touch the sluices

Tampering with or adjusting sluices to take more or less water than ordered is **strictly not permitted**. It affects the water available to everyone on your system reach and may cause damage to property. If you need an adjustment, please ask your **Water Control Officer**, who will make the change for you.

In short

- Check your delivery and report problems **during your turn**.
- Give **24 hours' notice** of any change to your Water Control Officer.
- Ordered water counts against your quota, used or not.
- Arrange for someone to take your water if you cannot.
- **Never adjust sluices yourself.** Ask your Water Control Officer.

Thank you for your cooperation and for helping us share the water fairly. If you have any questions, please contact the office on 042- 234 0038 or e-mail to info@sundayswater.co.za or alternatively contact your Water Control Officer.

We wish you a good and productive summer season.

Kind regards

Mike Primmer
Lower Sundays River Water User Association